

Services Committee Meeting  
Municipal Energy Agency of Nebraska  
Younes Conference Center South – 416 W Talmadge Rd. Kearney, NE, 68845  
January 21, 2026 – 3:00 p.m. (CT)

• AGENDA •

*All agenda items are for discussion and action will be taken as deemed appropriate. Potential action items may include but not be limited to items indicated with an asterisk\*.*

1. Call to Order
  - A. Nebraska Open Meetings Act - Section 84-1412(8)
  - B. Roll Call
2. Public Comment Period ..... 2  
(Public Participation Policy applies. See [www.nmppenergy.org/about/board-meetings](http://www.nmppenergy.org/about/board-meetings))
3. Consent Agenda\* ..... 3
  - A. Approval of minutes from the May 21, 2025, meeting (Attachment A)
  - B. Next meeting
  - C. Consent Resolution
4. Services Update ..... 4
  - A. Centralized Municipal Utility Training Center
  - B. MEAN Member Services Survey Results
  - C. Service Tracker Update
  - D. Outage Software Pilot Program
5. Adjourn

**Agenda Item Number: 2**

**MEAN Services Committee**

**PUBLIC COMMENT PERIOD**

**Date:** January 21, 2026

**Initiator/Staff Information Source:** Committee Chair

**Action Proposed:** Informational

---

Members of the public are invited to attend the meeting and speak during the Public Comment Period, subject to the Public Participation Policy published under MEAN's board information section on NMPP Energy's website <https://www.nmppenergy.org/about/board-meetings>. The Comment Period will be available on a first-come, first-served basis. The sign-up form for individuals interested in making public comments at the January 21, 2026 meeting is available at the link above or here: [Sign Up Form](#)

**MEAN Services Committee**

**CONSENT AGENDA**

**Date:** January 21, 2026

**Initiator/Staff Information Source:** Stacy Hendricks

**Action Proposed:** Approval

---

Minutes

Minutes of the May 21, 2025 meeting were previously distributed and are included as Attachment A of the meeting packet. If any changes or corrections need to be made, please contact Stacy Hendricks at 800-234-2595.

Next Meeting

The next meeting of the MEAN Services Committee will be held on May 20, 2026 at the Younes Conference Center South, located at 416 W Talmadge Rd. in Kearney, Nebraska.

Consent Resolution

*WHEREAS, certain business of the Services Committee of the Municipal Energy Agency of Nebraska (MEAN) transpires on a regular and routine basis or is not of a controversial nature; and,*

*WHEREAS, roll-call votes on each individual issue greatly extended the meeting time.*

*NOW, THEREFORE, BE IT RESOLVED BY THE MEAN Services Committee that in the interest of economizing time, yet complying with the Open Meetings Act of the State of Nebraska, which requires roll-call voting, the following issues are hereby consolidated in this Consent Resolution:*

*BE IT FURTHER RESOLVED BY the MEAN Services Committee that the minutes of the May 21, 2025 meeting are hereby approved.*

*BE IT FURTHER RESOLVED BY the MEAN Services Committee that the next meeting will be held on Wednesday, May 20, 2026 at the Younes Conference Center South, 416 W Talmadge Rd., Kearney, Nebraska.*

**MEAN Services Committee**

**SERVICES UPDATE**

**Date:** January 21, 2026

**Initiator/Staff Information Source:** Staff

**Action Proposed:** Information

---

**Centralized Municipal Utility Training Center**

Staff will provide an update on MEAN's new municipal utility training initiative, including progress on partnerships with other local municipalities, the formation of a designated committee to guide development, and the identification of priority training needs. The update will also include next steps toward establishing a coordinated training model to support MEAN member utilities, along with anticipated timelines.

**MEAN Member Services Survey Results**

Staff will present a summary of the results from the MEAN Member Services Survey, highlighting key themes, areas of strength, and opportunities for improvement identified by member utilities. The update will also outline how survey feedback will be used to inform service planning, prioritization, and future enhancements.

**Service Tracker Update**

Staff will provide an update on the Service Tracker tool used by the Electric Distribution Services (EDS) team to document visits to member communities and the topics addressed during those visits. The update will include an overview of the information captured and how the tool provides visibility into service activity and engagement across MEAN's member utilities.

**Outage Software Pilot Program**

Staff will provide an update on an outage management software pilot program, including initial observations and key considerations identified to date. The update will also discuss the vetting and evaluation process being used to assess the software, along with potential next steps.