



Services Showcase

Mutual Aid Program

Emergency utility assistance available 24/7/365...

NMPP's Mutual Aid Program provides disaster recovery assistance 24 hours/day, 365 days/year by coordinating emergency assistance for participating communities.

When a tornado or blizzard strikes, communities and their utilities aren't alone in their time of need. This program has proven to be a valuable service and one that many of the program's participants and consumers are thankful to have available.



Coordination assistance through mobile app and website

NMPP staff coordinates utility crews, trucks and equipment necessary to repair or replace electric systems damaged by storms. Mutual aid support requests can be made through a mobile app for Android and Apple phones (search for "NMPP Operations" in your phone's app store) as well as a website for desktop use. The online reporting platform allows for more efficient communication between communities and the Mutual Aid Service. Contact [Mandy Hansen](#) for questions regarding the mutual aid app and website.

nmppoperations.nmppenergy.org

Program requirements

NMPP Energy's Mutual Aid program was developed with the League of Nebraska Municipalities years ago with the vision of assisting member communities of both groups. An agreement was worked out that protects all entities participating in any type of mutual assistance, including liability and recovery of associated costs. NMPP Energy and the League have made this program available to all of their respective members at no cost. The only requirements to participate are:

- Utilities sign the program agreement
- Provide proof of equipment and employee insurance
- Complete a data request survey

(See list of mutual aid program participants on other side)



Mutual Aid Program (Cont.)

Current Participants of Mutual Aid Program

Nebraska

Alliance	Friend	Seward
Ansley	Gering	Shickley
Arnold	Grand Island	Sidney
Auburn	Hastings	South Sioux City
Battle Creek	Hemingford	Snyder
Bayard	Holdrege	Spencer
Beatrice	Imperial PPD	Stratton
Beaver City	Indianola	Stromsburg
Benkelman	Kimball	Stuart
Blue Hill	Lincoln Electric System	Superior
Bradshaw	Lyman	Syracuse
Bridgeport	Lyons	Tecumseh
Broken Bow	Madison	Trenton
Burwell	Mitchell	Wahoo
Callaway	Morrill	Wauneta
Central City	Mullen	Wayne
Chappell	Nebraska City	West Point
Cozad	North Platte	Wilber
Crete	Oxford	Wisner
Curtis	Paxton	Wood River
David City	Pender	Wymore
Emerson	Pierce	
Fairbury	Polk	
Fairmont	Red Cloud	
Falls City	Sargent	
Franklin	Scribner	



Colorado

Center
Fleming
Haxtun
Holyoke
Julesburg
Wray
Yuma

Kansas

Belleville
Beloit

For more information contact:

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