

# Services Showcase

## Mutual Aid Program

### Emergency utility assistance available 24/7/365...

NMPP's Mutual Aid Program provides disaster recovery assistance 24 hours/day, 365 days/year by coordinating emergency assistance for participating communities.

When a tornado or blizzard strikes, communities and their utilities aren't alone in their time of need. This program has proven to be a valuable service and one that many of the program's participants and consumers are thankful to have available.

### Coordination assistance through mobile app and website

NMPP staff coordinates utility crews, trucks and equipment necessary to repair or replace electric systems damaged by storms. Mutual aid support requests can be made through a mobile app for Android and Apple phones (search for "NMPP Operations" in your phone's app store) as well as a website for desktop use. The online reporting platform allows for more efficient communication between communities and the Mutual Aid Service. Contact [Mandy Hansen](#) for questions regarding the mutual aid app and website.

***[nmppoperations.nmppenergy.org](http://nmppoperations.nmppenergy.org)***

### Program requirements

NMPP Energy's Mutual Aid program was developed with the League of Nebraska Municipalities years ago with the vision of assisting member communities of both groups. An agreement was worked out that protects all entities participating in any type of mutual assistance, including liability and recovery of associated costs. NMPP Energy and the League have made this program available to all of their respective members at no cost. The only requirements to participate are:

- Utilities sign the program agreement
- Provide proof of equipment and employee insurance
- Complete a data request survey

(See list of mutual aid program participants on other side)





## Mutual Aid Program (Cont.)

### Current Participants of Mutual Aid Program

#### Nebraska

Alliance	Curtis	Lyons	South Sioux City
Ansley	David City	Madison	Spencer
Arnold	Emerson	Mitchell	Stratton
Auburn	Fairbury	Morrill	Stromsburg
Battle Creek	Fairmont	Mullen	Stuart
Bayard	Falls City	Nebraska City	Superior
Beatrice	Franklin	North Platte	Syracuse
Benkelman	Friend	Oxford	Tecumseh
Blue Hill	Gering	Paxton	Trenton
Bradshaw	Hastings	Pender	Wahoo
Bridgeport	Hebron	Pierce	Wauneta
Broken Bow	Hemingford	Polk	Wayne
Burwell	Holdrege	Red Cloud	West Point
Callaway	Imperial PPD	Sargent	Wilber
Central City	Indianola	Scribner	Wisner
Chappell	Kimball	Seward	Wood River
Cozad	Lincoln Electric System	Shickley	
Crete	Lyman	Sidney	

#### Colorado

Center  
Fleming  
Haxtun  
Holyoke  
Julesburg  
Wray  
Yuma

#### Kansas

Belleville  
Beloit



#### For more information contact:

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